# PROPERTY INFORMATION FORM

Resort Name:GRAND EFE HOTEL

Address:- Cumhuriyet Mah 3008 sk no 2

General Manager name:
Commercial Manager name:

Telephone: 0232 797 6666

Fax: 0232

E-mail: info@grandefe.com Year opened: 1991
Web site: www.grandefe.com Last refurbished: 2016\_

Does your hotel have a Travelife logo: No Bronze/Silver/Gold

Does your hotel have any other reward?: No

#### **BUILDING DETAILS**

Total number of Rooms: 302

Total number of Apartments: 
Total number of Lifts: 2

Total number of Studios: 
Total number of blocks: 2

Total number Suites: 2

Total number Suites: 2

Total number Suites: 2

Total number of Family rooms: 80 (40 Connect)

Annexe distance from main building: inside of Hotel

Distance of property from nearest town: 2 km

Distance of property from the hotel beach: 15 m

Distance of property from the airport: 45 km

Nearest town: Özdere

Nearest beach: Own Beach

Nearest airport: ADB

#### **FACTS**

# **PRIMARY POSITION FACTS**

Brochure Adjectives 1 - Please select adjectives that describe the 'primary' position of the property.

Built up area	YES	Built-up	YES	City	NO
Close to transportation	YES	Hilly	YES	Isolated	NO
Level	NO	Main road	YES	Noisy	NO
On the beach	YES	Overlooking beach	YES	Quiet	YES
Aircraft noise	NO	Any poor views	NO	Disco / bar noise	NO
Excessive steps to unit	YES	Eyesores	NO	Road / traffic noise	NO

## **OPERATORS**

Is the property an exclusivity on Italian market for I Viaggi del Turchese?

If no, who are the other Tour Operators that use the property? All of operators.

#### **ROOMS**

## AIR CONDITIONING

Rooms have air conditioning?	Yes	Any cost? No	Individually	Yes
Rooms have central heating?	No	Any cost?	Individually	Yes / No
Rooms have ceiling fans?	No			

## **CLEANLINESS / HEALTH**

Hotel bathrooms have bidets?

Do all the hotel bedrooms have mosquito screens?

No

Hotel bedrooms have mosquito nets?

No

How often are the rooms cleaned?

No

Everyday

How often is the bed linen changed?

Two times in a week.

How often are the towels changed? Every 2 days
Are bath towels provided? Yes
Can the bath towels be used at the pool? No
Are non smokers rooms available? Yes

Do the rooms have moquette/carpet on the floor?

Yes Carpet

## **FURNISHINGS**

Is a mini bar provided?	YES	If 'Yes', at what cost? FREE
Are Safety Deposit Boxes available in the room?	YES	If 'Yes', at what cost? FREE
Rooms have Fridge available?	NO	If 'Yes', at what cost?

## **COMFORTS**

Rooms have direct dial telephones?	YES	If 'No', can you go through Reception?	Yes / No
Rooms have internet connection?	NO	If yes, at what cost?	
Rooms have the WIFI connections?	YES	If yes, at what cost? FREE	
Rooms/apartments have hair dryers?	YES	If 'Yes', at what cost? FREE	
Rooms/apartments have razor points?	YES	What is the voltage of the razor point(s)? 220	
Rooms /apartments have a TV?	YES	If 'Yes', at what cost? FREE	
Rooms have Satellite TV?	YES	If 'Yes', at what cost? FREE	
Rooms/apartments have a Radio?	No		

## **FAMILIES**

Are any rooms interconnecting?	YES	How many rooms interconnect?	80
Is there a separate sleeping area for parents in	Family rooms?	YES	
Can twin rooms be changed in triple rooms wit	h one added bed?	YES	

# Can we confirm triple rooms without request if the room is in allotment?

# **SPECIAL NEEDS GUESTS**

Property suitable for special needs guests? Yes If unsuitable, please give reasons:

## NORMAL ROOMS TO BE USED FOR SPECIAL NEEDS GUESTS

What is the wheelchair maneuverability like in the bedroom?

What is the wheelchair maneuverability like in the bathroom?

Good

Good

Are there handles for lifting in/out of the bath?

What is the wheelchair maneuverability like on the balcony/patio?

Good

Good

Good

Good

Good

Good

## **SPECIAL NEEDS ROOMS**

How many specially adapted rooms are there?	2	Is there the elevator in your hotel?	Yes
Are there any ground floor rooms available for spec	ial ne	eeds guests? No	
Do the adapted rooms follow the European laws?		Yes	
Which facilities are provided in the room extra to a	norm	nal room? -	
Is the bathroom equipped with shower or bath?		Shower	
Are there handles for lifting in/out of the bath?		Yes	

# FOOD AND DRINK BARS

Bar	total	no:	2
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Bar Type: 1 Indoor 1 C	Outdoor	When are the Bar open?	10 a.m
Is there a barbecue?	No		
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Is there a pool bar? Yes
Is there a beach bar? No
Is there a snack bar? Yes
Other kind of bar? No

## **RESTAURANTS**

Restaurants total no: 1

Restaurant Type Indoor Is there a dress code? No What is the dress code?

Are there steps into the restaurant? No Is there space for wheelchairs? Yes

Is smoking permitted? No No smoking section? Yes

Are there theme meal evenings? No What type of theme meals? Open Buffet

Breakfast:		Lunch:		Dinner:	
Continental?	Yes	A la carte?	Yes / No	A la carte?	Yes / No
Buffet?	Yes	Buffet?	Yes / No	Buffet?	Yes / No
Set menu?	Yes / No	Set menu?	Yes / No	Set menu?	Yes / No
Opening times	7a.m	Opening times	12.30 p.m	Opening times	7 p.m
Two sittings?	Yes / No	Two sittings?	Yes / No	Two sittings?	Yes / No
Sitting times		Sitting times		Sitting times	
Served indoors?	Yes	Served indoors?	Yes / No	Served indoors?	Yes / No
Served outdoors?	Yes / No	Served outdoors?	Yes / No	Served outdoors?	Yes / No

#### Miscellaneous:

A la carte upgrade charge? No Meals taken as picnic? Yes / No Picnic charge? Is there Italian Restaurant? No With charge? Yes / No Yes / No Vegetarian? No With charge? Yes / No Yes /

Is there a gluten-free menu or gluten-free food for celiacs? Yes on request

Other Restaurants available (please detail if there is a charge for them):

## **ALL INCLUSIVE TREATMENT**

Please detail what the All Inclusive treatment includes: At Attachment

Please detail what the All Inclusive treatment does NOT include: At Attachment

#### **RECEPTION**

## Please give details about the Reception/ Entrance to the property:

Is Reception available?

Is it open 24hrs? Yes If no, what time(s) is it open?

Are safety deposit boxes available?

What are the languages spoken at the reception

Is there an wireless connection in the reception area? Yes

Cost: Free

Is there an internet corner at the reception?

No

Cost:

Is money exchange available? Yes

Which credit cards are accepted? Visa-Mastercard

Are traveler's cheques accepted?

Is the reception air conditioned? Yes Are the public areas air conditioned? Yes Is a wheelchair ramp provided? Yes Where is the wheelchair ramp? Reception enterance Are cats/dogs allowed? No Of which size? (Please specify the maximum weight)

## **POOL AREA**

# Hotel Pool Areas - (do not include children's pool information in this section)

Are sun loungers / mattresses provided? Yes At what cost? Free Are umbrellas provided? Yes At what cost? Free Are towels provided? Yes At what cost? Free At what cost? Free

Is there a jacuzzi poolside?

No
Is there a Jacuzzi indoors?

No

If no pool is available - can guests use another pool at a different property? Yes / No Property:

How far is it to the alternative pool?

At what cost?

## **POOLS**

Pool Total Number 1

Is the pool indoor or outdoor? Outdoor

Is the pool open all year round? NO Please specify the dates that the pool is open: 26/04 - 31/10

Is the pool fresh or seawater? Fresh Water Is the pool heated? NO Is there a pool ramp? Yes Is there specific access for the disabled? NO How many steps are there to the pool area? Is there a sun terrace around the pool area? YES

Any other useful information:

#### **TRANSPORT**

Does the property have car parking for guests? Yes Is there a cost? NO Does the property have its own bus service to/from beach? No Is there a cost?

How frequently does it travel?

Is there a public bus service? Yes Where is the nearest bus stop? 100m

How frequent is the service? Every half hour

Does it operate to the resort center?

Yes and to the beach?

No

Does it operate to the major towns? Yes which towns? İzmir

Is a taxi service available? Yes Where is the nearest taxi service? On the gate of Hotel

#### **SPORTS**

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Is tennis available in hotel?

Yes How many courts available?

Is there a court fee?

Yes What is the court cost per hour?

What is the cost of floodlights? 20€ What is the cost of hiring racquets/balls? Is coaching available? No What is the cost of coaching per hour?

Squash

Is squash available?

What is the cost of hiring racquets/balls?

Is coaching available?

No

How many courts available?

What is the court cost per hour?

What is the cost of coaching per hour?

Golf

What is the name of the nearest course?

Is it a 9 or 18 hole course?

What is the cost of shoe hire?

What is the cost to hire a 'caddy'?

What is the cost to hire a 'trolley'?

What is the cost for coaching?

Is there any discount for complex guests?

Is a handicap card required? Yes / No Any of above compulsory? Yes / No

If so, which are compulsory?

## **Gymnasium**

Is there a gym available?	Yes	What is the cost per hour? Free	Basketball	
Sauna	Yes	What is the cost per hour?	Basketball available?	Yes
Turkish bath	Yes	What is the cost per hour? Free	Adult cost Free	
Massages	Yes	What is the cost per hour?	Child cost	

**Bike Hire** Pool table Darts Bike hire available? Yes / No Pool table available? Yes Darts available? Yes Adult cost Adult cost 2€ Adult cost Free Child cost Child cost Child cost **Mini Golf Table Tennis** Volleyball

Mini golf available? Yes Table Tennis available? Yes Volleyball available? No Cost adult Free Adult cost Free Adult cost Child cost Child cost

**Card/Board Games Diving Centre Bowls** Bowls available? No Games room available? Yes Is it available? No Card room available? Is it in the hotel? Adult cost No How far is it from the hotel? Board games available? Child cost Yes

**Water Sports** 

Are water sports available? Yes Please specify which sport:

**Other Organized Sports:** 

## **RESORT FACILITIES**

Facility:	In hotel	Distance from hotel	Facility:	in hotel	Distance from hotel
Bank	-	1 km	Chemist	-	
Church	-		Doctor	Χ	
Clothing Boutique	Χ		Discos	Χ	
Hairdresser	Χ		Hospital	-	
Mini Market	Χ		Newspaper	-	
Post Office	-	1km	Souvenirs	Χ	
Super Market	-	1km	Telephone	Χ	
TV room	Χ				

Distance	from	property	/?

Name of nearest beach: Own Beach

How is the beach reached (walking, bus, .etc.)? -

What is the type of beach (sandy, with carried sand, gravel, pebbles, etc.)? Gravel

Are sun loungers / mattresses provided? Yes At what cost? Free Are umbrellas provided? Yes At what cost? Free Are towels provided? Yes At what cost? Free Are towels provided? Yes At what cost? Free

## **ENTERTAINMENT**

What type of entertainment	nt is available in th	ne Hotel?		
Type of entertainment		Frequency	Location	Soundproofed?
Ballroom Dance	NO			Yes
Bingo	NO			Yes
Cabaret	Yes / (NO)			Yes
Disco (On Site)	Yes			Yes
Happy Hours	NO			Yes / No
Karaoke	NO			Yes / No
Live Band	NO			Yes / No
Night Club (On site)	NO			Yes
Video Shows	Yes			Yes
Folklore Shows	Yes			Yes / No
Conference room	Yes		How many people can it/they hold?	
Amphitheater	NO			

## **ANIMATION**

Stamp:

Is there animation in your hotel?	Yes
Is it international?	Yes
Is Italian language spoken by the animation staff?	No
Is the entertainment program at day?	Yes
Is it at night?	No
Is it suitable for children and adult?	Yes

# CHILDREN FACILITIES

Is an equipped play area available?	Yes		
Is there a separate child pool available?	Yes	Separate section of adult's pool?	Yes
Are highchairs available?	Yes	Cost? Free	
Is baby sitting available?	No	Cost per hour?	
Are cots available?	Yes	Cost? Free	
Is there a Children's Club	Yes	Cost? Free	
Is the Club supervised?	Yes	Specify age: 4-12	Days / hours per week: 4 Hours
Childrens menu	No	Baby food available?	Yes / No

THE PROPERTY INFORMATION FORM IS A DEVICE TO COLLECT INFORMATION REGARDING ACCOMODATION USED BY I VIAGGI DEL TURCHESE S.R.L. ALL INFORMATION HELD WITHIN THIS DOCUMENT IS CORRECT AT THE TIME OF COMPLETION.

Signed by:	Date: